



SOUTH AFRICAN COUNCIL FOR SOCIAL SERVICE PROFESSIONS

GENERAL NOTICE 2 of 2025

REF: 3/7/6/1/3

28 February 2025

NOTICE TO:

1. All social workers, social auxiliary workers, student social workers, student social auxiliary workers, child and youth care workers, auxiliary child and youth care workers, student child and youth care workers and student auxiliary child and youth care workers
2. Training institutions providing qualifications in social work, social auxiliary work, child and youth care work and auxiliary child and youth care work
3. Employers of social service professionals

DISCONTINUATION OF THE ONLINE REGISTRATION SYSTEM AND INTRODUCTION OF A MANUAL REGISTRATION SYSTEM AS OF 1 MARCH 2025

1. The South African Council for Social Service Professions (SACSSP) wishes to inform the sector on the discontinuation of the online registration system with effect from 28 February 2025.
2. The SACSSP has terminated the contract of the service provider that was responsible for the development of the integrated online system. The termination is based on the service provider's breach of the Service Level Agreement because it failed to design, commission and install a fully functional system even after it was required to remedy the breach. These failures have an impact on the SACSSP to fulfil its legal mandate to register social service professionals as required by the Social Services Professions Act 110 of 1978, which resulted in thousands of social service professionals experiencing unnecessary delays in receiving, amongst others, registration certificates.
3. As of 01 March 2025, all applications for registration as a social worker, social auxiliary worker, child and youth care worker, auxiliary child and youth care worker, students social worker, student social auxiliary worker, student child and youth care worker and student auxiliary child and youth care worker will be done manually, and applicants need to complete the required forms for registration that are available on the SACSSP's website, www.sacssp.co.za under [Forms](#).
4. Completed application forms for registration together with the required supporting documents must be emailed to newapplications@sacssp.co.za. Kindly note that this email address is strictly created for submission of application for registration. For other enquiries (e.g., request for practice cards), please use the email addresses indicated in previous General Notices, to avoid the delay in processing your enquiries.
5. The SACSSP remains committed to establish an online registration system and will share information of progress on the introduction of the new online registration system in due course.
6. Training institutions, employers, professional associations, government departments and other organisations in the sector are requested to share this *General Notice widely*. Training institutions in particular to share it with students who completed their qualifications at the end of 2024.

7. The SACSSP wishes to apologise for any inconvenience caused due to the challenges with the online registration system as well as the need to revert temporarily back to a manual procedure in the processing of applications with Registration.

ISSUED BY: REGISTRAR, Mr Hitler Sekhitla